

Scope

Elexon Electronics specialises in the design, development, manufacture and repair of electronics and associated software and is committed to providing innovative solutions by amplifying the effectiveness of its staff's talents and passion, its tools, its processes and its suppliers.

Our Mission

Elexon Electronics is committed to providing our customers with the highest quality products on time, first time. Our success depends on customer satisfaction.

It is the policy of this company to operate our business in a manner that consistently meets the quality standards set by our stakeholders. Our manufacturing processes ensure continuous quality in every part.

Core Objectives

Our quality objective is to meet our customer requirements and expectations in a proactive, professional and cost effective manner. Every employee is involved in and committed to achieving high quality standards for our customers through the application of the Quality Management System.

To achieve this objective we will:

- Establish and maintain a Quality Management System in accordance with AS 9100D, ISO 9001 and ISO/IEC 80079-34 as well as complying with all applicable requirements.
- Incorporate quality management as an integral part of Elexon Electronics risk management strategy.
- Set objectives and targets to measure our performance and identify opportunities for improvement by analysing our context, stakeholders, and derive KPIs and objectives based on our stakeholders' needs.
- Grow our capabilities and provide adequate resources to continually review and improve our business processes.
- Encourage all people to integrate quality management into the way we work and promote its application as a method for continual improvement within their area of responsibility.
- Actively seek performance feedback from our customers and address opportunities for improvement that are identified.
- Establish, review and communicate quality performance measures and take action to continually improve outcomes.



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Frank Faller

CEO

23 / 11 / 2021

Revision History

Rev	Date	Description of change	Developed / Updated By	Reviewed By
1.0	Not recorded	First issue	Not recorded	Not recorded
2.0	16/03/2020	Not recorded	Not Recorded	P. Kuiper
3.0	29/07/2021	Policy merged with POL-007 and updated for AS9100D installation. Refer to EIN #8294	E. Obst (IQMS consultant)	F. Faller
3.1	27/10/2021	Policy updated to include ISO/IEC 80079-34. Refer to Redmine Task #8419	K. Warren	F. Faller